# SUBBALAKSHMI LAKSHMIPATHY COLLEGE OF SCIENCE AN AUTONOMOUS INSTITUTION



Affiliated to Madurai Kamaraj University and Re-accredited with B+ Status by NAAC TVR Nagar, Aruppukottai Road, Madurai 625 022, TamilNadu Landline : 73977 88615



e-mail : slcs@slcs.edu.in

website : www.slcs.edu.in

# DEPARTMENT OF MARINE CATERING & HOTEL MANAGEMENT

## **B.Sc., MARINE CATERING & HOTEL MANAGEMENT - MH1001**

## VISION OF THE DEPARTMENT

To provide the best educational opportunities with professional knowledge and ethical values that meet the needs of the constantly evolving Shipping, Tourism, Hotel & other Hospitality Sectors.

### MISSION OF THE DEPARTMENT

**DM1**: To impart world-class culinary skills that meets the professional standards of the ever-evolving challenges of the Hospitality industry.

DM2: To provide a platform for higher education and train them in the field of Marine Catering and Hotel Management to become skilled professionals

**DM3**: To train them in all aspects of professional ethics for a disciplined life industry/academia.

#### PROGRAMME OUTCOMES (POs)

#### The graduates will be able to

- **PO 1: Disciplinary knowledge:** Apply the knowledge of Hotel, Shipping and Tourism concepts to find solutions for complex Hotel Management Problems.
- PO 2: Communication Skills: Express themselves in spoken and written English required for Effective Reports, Design Documentation, Presentation and Business Correspondence.
- **PO 3: Critical thinking:** Apply critical thinking in problem solving, creativity and decision making in an effective manner in the Hospitality Sector.
- **PO 4: Problem solving**: Analyze problems from various angles to derive appropriate and practical solutions.
- **PO 5: Analytical reasoning**: Solve different business problems using analytical reasoning in an ethical manner.
- **PO 6: Research-related skills**: Apply research related skills for experiment designing, analyzing and interpreting the various segments in the Hospitality Industry.
- **PO 7: Cooperation/Team works**: Develop team buildings abilities, team work social skills and communicate effectively in different contexts.
- **PO 8: Scientific reasoning:** Produce solutions by using scientific reasoning to meet the specific needs and ensure public health and safety.
- **PO 9: Reflective thinking:** Inculcate Reflective thinking so as assesses themselves and grows into socially productive citizens.
- **PO 10: Information/digital literacy Integrate** digital literacy to update themselves with the latest developments.
- **PO 11: Self-directed learning:** Appraise themselves through self directed learning to improve the quality of life at workplace.

- **PO 12: Multicultural competence:** Combine the working methods of different cultures so as to seek employment in any part of the world.
- PO 13: Moral and ethical awareness/reasoning: Inculcate in them integrity,Ethics andfocus required in the Hospitality Industry.
- PO 14: Leadership readiness/qualities: Integrate effective leadership practices

   to
   relate to the changes in various situations in the Marine Catering

   and Hotel
   Management profession.
- **PO 15: Lifelong learning:** Develop a thirst and ability for lifelong learning so as to update them in the Hospitality Industries.

#### **PROGRAMME EDUCATIONAL OBJECTIVES (PEOs)**

#### The graduates will be able to

- **PEO 1:** Apply analytical, conceptual managerial skills that are needed to be successful within the Hospitality Industry.
- **PEO 2:** Develop proficiency to become Food Safety Managers, Facility Managers, Executives or Entrepreneurs around the world.
- **PEO 3:** Inculcate in them Ethics, Social Environmental perspectives and adaptto new Technology in the field of Marine Catering & Hotel Management
- **PEO 4:** Utilize the specialized technical training provided here to become competent professionals at the National and International level and imbibe the quality of Innovation and Creativity for life-long learning.

### **PROGRAMME SPECIFIC OUTCOMES (PSOs)**

### The graduates will be able to

- **PSO 1:** Demonstrate the concepts of Marine Catering & Hotel Management
- PSO 2: Integrate the best practices of Culinary Arts, Food and Beverage service, Accommodation operation and Front office in Hotel and Shipping Industries
- **PSO 3:** Exhibit teamwork, Management skills, professional Ethics,Effectivecommunication, Computer literacy andgood citizenship in the HospitalityIndustry.
- PSO 4: Prepare themselves for Management Careers in sectors such as Hotels, Resorts, Cruise liners, Restaurants and Catering Organizations



# **COURSE OUTCOMES**

Course Code and Course Name	Course Outcomes At the end of this course the students will be able to
Course Name 22UT101 - பொதுத்தமிழ்- ।	<ul> <li>At the end of this course the students will be able to</li> <li>CO 1: மரபுக்கவிதைகளின்வாயிலாகஎளியசொற்ப தங்களைப்பயன்படுத்திவாழ்வியல்நிகழ்வுக ளைஅறியச்செய்தல்.</li> <li>CO 2: இக்காலகவிதைகளின்வாயிலாகஎளியசொற் பதங்களைப்பயன்படுத்திவாழ்வியல்நிகழ்வு களைஅறியச்செய்தல்.</li> <li>CO 3: சிறுகதைகளின்வாயிலாகசமூகம்சார்ந்தசிந் தனைகள்வலியுறுத்துதல்.</li> <li>CO 4: மொழிப்பிழைகளைக்கண்டறிந்துநீக்கும்வழி முறைகளைச்சான்றுடன்பயிற்றுவித்தல்.</li> <li>CO5: படைப்பிலக்கியசிந்தனையையும், கற்பனைஆற்றலையும்வளர்த்தல்.</li> </ul>
22UH101 - Hindi I	<ul> <li>CO 1: Illustrate the proper usage of Hindi in writing and speaking.</li> <li>CO 2: Recognize the language through some short stories.</li> <li>CO 3: Apply the basics of grammar for effective communication.</li> <li>CO 4: Improve the skill of reading and understanding passages.</li> <li>CO 5: Enhance and enrich the vocabulary of the students.</li> </ul>
22UF101 - French Language, Culture and Civilisation– I	<ul> <li>CO1: Use basic words and express themselves in French.</li> <li>CO2: Acquire a good knowledge of the French Culture &amp; Civilization.</li> <li>CO3: Acquainted with a basic knowledge of French Grammar.</li> <li>CO4: Apply the language skills for personal communication</li> <li>CO5: Describe persons and their characters, and also excel in telephonic conversation.</li> </ul>
22UCE102 - Communicative English I	<ul> <li>CO1: Develop the basics knowledge of grammar for effective communication.</li> <li>CO2: Enhance the purposeful reading and inculcate the ability of using e- resources</li> <li>CO3: Enable the writing ability through reading by learning of verbs &amp;infinitives.</li> <li>CO4: Imbibe the skills of narrative writing through the learning of Tenses.</li> </ul>

	CO5: Absorb skills in writing and understanding maps, graphs and
	pie charts and presenting through Voices.
	CO1: Explain the Origin of the Culinary Industry.
	CO2: Illustrate the Organizational Structure of the culinary
	department.
22HS103 - Basic Food Production	CO3: Explain the Classification of Raw Materials and Characters.
	CO4: Classify the Basic pre Preparation of Cookery.
	CO5: Select the Kitchen Equipment with its Safety Precaution.
	CO: 1 Describe the Role of Catering and Hotel Industry
	CO: 2 Illustrate the Structure of Food & Beverage Operation.
22HS104 - Basic Food	CO: 3 Explain the Basic Knowledge about Service areas.
and Beverage Service	CO: 4 Summarize the uses of types of Service Equipments
	CO: 5 Classify the Non Alcoholic Beverages and types of Tea and
	Coffee.
	CO 1: Illustrate the various Types of Kitchen Equipments& Safety
	Measurement.
22HS105 P - Basic Food	CO 2: Explain the Various Methods of Cooking & Cuts of
Production Practical I	Vegetables.
	CO 3: Summarize the Various Mughlai& Kashmiri Cuisine.
	CO 4: Prepare Various South Punjabi Dishes.
	CO 5: Experiment with Various Chettinad, South Indian Dishes.
	CO 1: Describe the structure of Ancillary F&B Service Areas
21HS106 P - Basic Food	CO 2: Illustrate the technical skills in service
and Beverage Service	CO 3: Relate the various technical skills of service
Practical	CO 4: Prepare the various types of Tea and Coffee
	CO 5: Classify the non alcoholic beverages and service skill
	CO 1: Explain the classification of hotels and significance of
	rooms.
	CO 2: Explain the reporting hierarchy and flow of information in
22HS107 - Foundation Course in Front Office	front office.
Operation	CO 3: Illustrate the importance of reservation and various stages of
	reservation.
	CO 4: Illustrate the importance of registration.
	CO 5: Explain the selling techniques for front office personnel and

	inmanaging Bell desk Operations.
22HS108 P - Foundation Course in Front Office Operation	CO 1: Explain the various Front Office Equipments.
	CO 2: Illustrate the various Pro-forma, receiving the guest.
	CO 3: Explain the telephonic handling, Role play of Reservation
	procedures.
Practical	CO 4: Explain the Complaints handling Procedures.
	CO 5: Adapt to the Front Desk Grooming and other essentials.
	CO 1: Inculcate significance of value education
22VE109 - Value	CO 2: Infer value education for nation building
Education	CO 3: Understand human rights with Indian constitution
	CO 1: 0000000 000000 000000
<b>22UT201</b> -	
	ப்பு பார்கள்கள் குற்பவை பிலக்கிய இந்தனையையும், கற்பனை
	CO 1: Familiarize with the various elements/aspects of prose.
	CO 2: Enhance and develop the confidence level, ethics and som
	moral values.
22UH201 - Hindi II	CO 3: Apply the basics of grammar for effective communication.
	CO 4: Inculcate respect and pride towards our nation.
	CO 5: Improve the skill of letter writing.
	CO1: Express themselves in their basic words in French.
	CO2:Acquire a good knowledge of the French culture &
	Civilization.
22UF201 - French	
Language culture and	CO3: Identify the basic knowledge of French Grammar.
Civilization-II	CO4: Apply the language skills on the range of asking the persona
	information's and answer politely.
	CO5:Describe a person and character, telephone conversation.

	CO1: Develop the basics knowledge of grammar for effective
	communication.
	CO2: Actively involves in the purposeful reading of books, poems
22UCE202 -	and inculcate the ability of public speech.
Communicative English	CO3: Draft e-mails, TED talks and preparing professional PPTs.
II	CO4: Imbibe the skills of listening and attend meetings by sharing
	information and learning of types of sentences.
	CO5: Absorb skills in writing letters and learn the pattern of clauses
	to represent social issues.
	CO 1: Demonstrate the basic knowledge of breakfast cookery.
	CO 2: Illustrate the classification of vegetable & Vegan cookery.
22HS203 - Culinary	CO 3: Develop the knowledge in meat cookery
Arts	CO 4: Make use of the knowledge in poultry cookery
	CO 5: Utilize the knowledge in seafood cookery.
	CO 1: Develop the Knowledge of Meals and Menu planning
22HS204 - Food and	CO 2: Outline the preparation and types of food service.
	CO 3: Prepare KOT and bill control system.
<b>Beverage Service</b>	CO 4: Illustrate the Function catering.
	CO 5: Utilize the knowledge of tobacco Preparation and service
	Techniques
	CO 1: Explain the structure and organization of Housekeeping
22HS205 - Foundation Course in	Department in Hotels and the Duties and Responsibilities
Accommodation	followed by the housekeeping personnel's.
Operation	CO 2: Illustrate the daily routines and systems in Housekeeping
	department.
	CO 3: Demonstrate the cleaning equipments and cleaning agents.
	CO 4: Identify various linens used in the housekeeping department
	& Laundry Operations.
	CO 5: Apply the knowledge of Key Handling, and control of pest.
	CO 1: Demonstrate various Spanish dishes.
22HS206 P - Basic Food Production Practical-II	CO 2: Prepare various Indian and Mexican dishes.
	CO 3: Summarize various Chinese and French dishes.

	CO A. Decementaria Italian Distant
	CO 4: Prepare various Italian Dishes.
	CO 5: Experiment various Chinese and Italian dishes.
22HS207 P - Food and Beverage Service Practical	CO 1: Develop the knowledge of cover laying and tray setup
	CO 2: Outline the preparation of restaurant service
	CO 3: Demonstrate the procedure of serving meal
	CO 4: Apply the methods of handling guest compliments
	CO 5: Explain serving procedure of tobacco
	CO 1: Illustrate the Room Layout, Personal Protective Equipments,
	CO 2: Demonstrate about filling of various forms.
	CO 3: Identify various cleaning agents and Cleaning Equipments
22HS208 P - Foundation Course in	used in Housekeeping Department.
Accommodation	CO 4: Show basic cleaning procedures, arranging Maid's Trolley &
<b>Operation Practical</b>	Bed making Procedure followed in the hotel Industry.
	CO 5: Demonstrate the Daily cleaning of Guest Room, Public Area
	Cleaning & Room Inspection procedure followed in Hotel Industry.
	CO 1: Understand the salutations in French.
	CO 2: Welcome and Receiving the client.
22HS209 - Hotel French	CO 3: Explain about the room
2211320) - 110ter French	CO 4: List the Room Tariff
	CO 5: Understand various formalities
	CO 1: Comprehend the significances of Multidisciplinary nature of
	environmental studies
	CO 2: Recognize ecological succession
	CO 3: Employ Natural resources in terms of alternative
	energy sources to meet our growing energy needs.
22ES210 - Environmental Studies	CO 4: Relate Ecosystem in terms of Biodiversity
Studies	
	CO 5: Control Environmental pollution
	CO 6: Interpret Environmental Policies and Practices.
	CO 7: Relate Human community with the environment and
	safeguard thespecies
	CO1: Apprise the role of one act plays in literature.
21UH301 - Hindi III	CO2: Emphasize the values in the minds of students through ethical
	poetry. CO3: Acquaint grammar for effective communication.
	cos. requaint graninar for creetive communication.

	CO4: Apply the language in our daily life activities.
	CO5: Develop the ability in creativity in writing.
	CO 1: Appraise themselves by knowing the SWOC, learn the
	barriers in writing and probing questions through tags
	CO 2: Develop purposeful writing formal letters and essays with
	correct contents and also learn to use the Articles in the right
	places.
	CO 3: Imbibe the basics of body language, enhancing the
	vocabulary through the one word substitutions and also learning the
21UCE302 -	grammar degrees of comparisons
Communicative English III	CO 4: Enhance vocabulary by learning Synonyms, Antonyms
	performing ceremonial speech for various events and also drafting e
	mail and its etiquettes.
	•
	CO 5: Facilitate the differentiation between homophones &
	homonyms, enabling reading activity by comprehending the passage
	and enhance the skills of using idioms and phrases in thei
	regular communication.
	CO 1: Enumerate the Salient features of large quantity production
	Content
	CO 2: Apply the knowledge in stock and sauce
21HS303 - Quantity Food Production	CO 3: Describe the concepts of Soup and salad
1 oou 1 roudenom	CO 4: Develop basic skills and knowledge of Sandwiches
	CO 5: Illustrate the classification of fruits and cooking technique
	of grains
	CO 1:Classification of basic alcoholic beverages.
	CO 2: Describe the wine making procedures and its classification.
21HS304 - Advanced	CO 3: Summarize knowledge of beer, wine and spirits.
Food and Beverage Service Operation	CO 4:Explain the manufacturing process of various spirits.
Service Operation	CO 5: Apply the methods of mixing alcoholic and non alcoholic
	drinks
	CO: 1 Develop the knowledge in various cuts of meat, poultry &
21HS305 P - Quantity Food Production	fish
Practical	CO: 2 Apply the knowledge in various Chinese dishes

	CO: 3 Demonstrate the various Italian dishes
	CO: 4 Make use of the various French dishes
	CO: 5 Practice the various Spain dishes
	CO: 1 Teach the equipment used in the dispense bar.
	CO: 2 Explained the Service Method of various types of wine
2111920( D. Advanced	CO: 3 Prepare practical ability in the service of a range of
21HS306 P - Advanced Food and Beverage	beverages.
Service Operation Practical	CO: 4 Summarize the various wine and beer cocktail lists available
Practical	in bars.
	CO: 5 Developed the ideas on matching wine with food
	CO: 1 Explain the Handling of room keys and Check in Procedures
	CO: 2 Explain the Handling of Guest complaints
21HS307 P - Advanced	CO: 3 Discuss the current affairs and currency rates.
Front Office Operation Practical	CO: 4 Explain the Handling of guest enquiries.
	CO: 5 Illustrate the Emergency Situations procedures.
	CO: 1 Understand the fundamentals of accounting
	CO: 2 Understand the nature of Costing
	CO: 3 Know the different methods of Valuing stock and control
21HS308 - Cost and	material cost
Financial Management	CO: 4 Understand the nature of Financial Management
	CO: 5 Understand the concept of Marginal costing and Budgetary
	control
	CO: 1 Explain the food poisoning and prevention of food poisoning.
	CO: 2 Explain the personal hygiene and cross contamination.
21HS309 - Food Safety	CO: 3 Demonstrate various food preservation methods.
and Nutrition	CO: 4 Demonstrate food adulteration
	CO: 5 Explain the importance of nutrition and a balanced diet.
	CO:1 Explain the importance maintenance
	CO:2 Discuss the various fuels used in hotel industry
21HS310 - Hotel Engineering	CO:3 Illustrate the various electricity terminologies
Engineering	CO:4 Define the various water systems followed in industry
	CO:5 Construct a safety procedure.
	CO:1 Apply the brief insight about Business Law
21HS311 - Hotel Law	CO:2 Explain the Industrial Law

	CO:3 Discuss the various Food Legislations
	CO:4 Illustrate the Sexual Harassment of Women at Workplace
	CO:5 Prepare the various Licenses and Permits
21HS312 - Principles of Management	CO:1 Explain the management process
	CO:2 Develop the leadership qualities
	CO:3 Discuss the various managerial skills
	CO:4 Discuss the Organizing qualities
	CO:5 Prepare the strategic Plans
	CO: 1 Demonstrate MS-word utilities
	CO: 2 Illustrate formatting and mail merging tools
21HS313 P - Computer	CO: 3 Make use of Excel build-in functions
Application Practical	CO: 4 Develop charts using Excel tools
	CO: 5 Construct a presentation with animation using powerpoint
	Content
	CO: 1 On Successful completion of the practical course the students
	will be able to,
	CO: 2 Identify the Bakery major and small equipments and uses of
21HS314 P - NME:	raw materials
Basics of Baking Practical	CO: 3 Impart knowledge of yeast based bakery products making
Tractical	different rolls & Buns.
	CO: 4 Demonstrate different types of Puffs and Danish pastry
	CO: 5 Demonstrate different types of cakes and cake presentation
	CO: 1 Identify the Confectionery equipments and uses of raw
	materials
	CO: 2 Impart knowledge of flour and sugar based Confectionery
	products making Cakes, Candies & Jellies.
21HS315P - NME: Fundamentals of	CO: 3 Demonstrate different types of Chocolate and Milk
<b>Confectionery Practical</b>	Confectionery.
	CO: 4 Demonstrate different types of setting material used in the
	desserts.
	CO: 5 Prepare the varieties of popular confectionery and Techniques